20 19

> Press conference Results for the 2019 business year

Tuesday, 17 March 2020



Agenda

- Outlook 2020
- Summary 2019
- Business development
- Balance sheet
- Various



Outlook 2020

Section I



Trading update

- The first quarter 2020 was marked by strong increase in trading volumes due to client growth and current level of market volatility. Customers executed 1.0 million transactions as of today (2019: 2.8 million transactions).
- Swissquote is experiencing a massive demand in Trading account openings.



Account opening requests per week

2020 2019



Outlook 2020





Adding Sustainability reporting (ESG) starting 2020

There is more and more a need to disclose and communicate actively how corporate social responsibility is reflected in the strategy ("non-financial" reporting).







First release of Sustainability Report in March 2021 as a part of the annual report 2020.



Sustainability and corresponding values are part of Swissquote's DNA and mentality.



Summary 2019

Section II



Full year 2019 in a nutshell

Net revenues in CHF

230.6 million

Pre-tax profit in CHF

50.6 million

Pre-tax profit margin of 21.9%

Net profit in CHF 44.7 million

Net profit margin of **19.4%**

Client assets in CHF

32.2 billion

Net new money in CHF

+ 4.6 billion

Core capital ratio

21.7%



Net revenues of CHF 230.6 million





Pre-tax profit of CHF 50.6 million





Stable return to shareholders





Client assets at CHF 32.2 billion





2019 net new money





Solid capital ratio



G Swissquote

Business development

Section III



Swissquote Bank Europe SA

March 22nd 2019

Acquisition of **internaxX** successfully completed

H1 2020

Internaxx turning officially into Swissquote Bank Europe SA



BRAND TRANSITION

New name, new Trading platform and new markets fully integrated into the Swissquote family





SWISSQUOTE SINGAPORE NEW MEMBER OF THE SWISSQUOTE GROUP

Swissquote Pte Ltd

New stock exchanges live in 2019: Hong Kong, Australia, Singapore

ooQooo

First EAM relationships signed by end of December 2019

999

Current customer onboarding developing according to plan

 $\tau \tau \tau \tau$

To be released soon: Japan, Thailand, Indonesia, Malaysia, China



TRADE **FX OPTIONS** WITH

Best in class FX options offer

Your advantages:

- Benefit from strikes at pip precision
- Maturities form between 1 day and 12 months

45 new instruments added

Swissquote

Crypto Assets (\mathbf{k}) X X X X X X NEW ₿ (\$) X X (\underline{L}) (B) (\mathbf{B}) WALLET SERVICE (₿) X & CRYPTOCURRENCIES ₿ Ł Our new wallet service New cryptocurrencies added to the family : **\$** X launched in 2019 is EOS, Stellar, Tezos, available for retail and Ethereum Classic, Chainlink, Æ institutional customers Augur and Ox X X (\mathbf{L})

Swissquote

Themes Trading Certificates

8 NEW CERTIFICATES launched in 2019





Balance sheet

Section IV



Balance sheet as at December 31th, 2019



Various

Section V



Next financial events 2020







Key figures for the 2019 business year

		12 1110111110 011000
In CHF thousand, except where indicated	2019	2018
Net fee & commission income	92,915.0	99,513.7
Interest income, net ¹	40,093.8	33,204.5
eForex income, net	85,508.9	71,831.9
Trading income, net ²	21,361.1	20,871.3
Operating revenues	239,878.8	225,421.4
Unrealised fair value	309.0	(1,864.4)
Cost of negative interest rates (excluding FX swaps)	(9,547.3)	(9,033.1)
Net revenues	230,640.5	214,523.9
Payroll & related expenses	(84,211.7)	(73,227.1)
Other operating expenses and provisions	(46,375.2)	(43,840.3)
Depreciation	(26,056.9)	(21,008.7)
Marketing expenses	(23,408.5)	(22,686.8)
Expenses	(180,052.3)	(160,762.9)
Pre-tax profit	50,588.2	53,761.0
Income taxes	(5,934.6)	(9,157.8)
Net profit	44,653.6	44,603.2
Pre-tax profit margin (%)	21.9%	25.1%
Net profit margin (%)	19.4%	20.8%

12 months ended 31 December						
2019	2018	Change	Change in %			
92,915.0	99,513.7	(6,598.7)	-6.6%			
10,093.8	33,204.5	6,889.3	20.7%			
35,508.9	71,831.9	13,677.0	19.0%			
21,361.1	20,871.3	489.8	2.3%			
89,878.8	225,421.4	14,457.4	6.4%			
309.0	(1,864.4)	2,173.4	116.6%			
9,547.3)	(9,033.1)	514.2	5.7%			
80,640.5	214,523.9	16,116.6	7.5%			
4,211.7)	(73,227.1)	10,984.6	15.0%			
6,375.2)	(43,840.3)	2,534.9	5.8%			
6,056.9)	(21,008.7)	5,048.2	24.0%			
3,408.5)	(22,686.8)	721.7	3.2%			
0,052.3)	(160,762.9)	19,289.4	12.0%			
50,588.2	53,761.0	(3,172.8)	-5.9%			
5,934.6)	(9,157.8)	(3,223.2)	-35.2%			
4,653.6	44,603.2	50.4	0.1%			
21.9%	25.1%					
19.4%	20.8%					

Comparison with previous half year				
H2-2019	H1-2019	Change	Change in %	
47,274.5	45,640.5	1,634.0	3.6%	
18,942.1	21,151.8	(2,209.7)	-10.4%	
46,054.4	39,454.5	6,599.9	16.7%	
10,417.7	10,943.4	(525.7)	-4.8%	
122,688.7	117,190.2	5,498.5	4.7%	
199.8	109.2	90.6	83.0%	
(4,493.6)	(5,053.8)	(560.2)	-11.1%	
118,394.9	112,245.6	6,149.3	5.5%	
(43,498.7)	(40,713.0)	2,785.7	6.8%	
(23,378.8)	(22,996.4)	382.4	1.7%	
(13,386.6)	(12,670.3)	716.3	5.7%	
(12,643.2)	(10,765.3)	1,877.9	17.4%	
(92,907.3)	(87,145.0)	5,762.3	6.6%	
25,487.6	25,100.6	387.0	1.5%	
(2,882.1)	(3,052.5)	(170.4)	-5.6%	
22,605.5	22,048.1	557.4	2.5%	
21.5%	22.4%			
19.1%	19.6%			



Key figures for the 2019 business year (cont.)

In CHF thousand, except where indicated	31.12.2019	31.12.2018	Change	Change in %	31.12.2019	30.06.2019	Change	Change in %
Trading accounts	281,814	256,565	25,249	9.8%	281,814	264,267	17,547	6.6%
Saving accounts	19,717	21,831	(2,114)	-9.7%	19,717	19,962	(245)	-1.2%
eForex accounts	54,719	47,972	6,747	14.1%	54,719	51,974	2,745	5.3%
Robo-Advisory (ePB) accounts	3,362	2,732	630	23.1%	3,362	2,969	393	13.2%
Total number of accounts (units)	359,612	329,100	30,512	9.3%	359,612	339,172	20,440	6.0%
Trading client assets	31,296.5	22,958.5	8,338.0	36.3%	31,296.5	29,587.0	1,709.5	5.8%
Saving client assets	265.5	306.3	(40.8)	-13.3%	265.5	269.7	(4.2)	-1.6%
eForex client assets	447.0	365.2	81.8	22.4%	447.0	439.8	7.2	1.6%
Robo-Advisory (ePB) assets	231.9	191.7	40.2	21.0%	231.9	223.8	8.1	3.6%
Total client assets (CHF m)	32,240.9	23,821.7	8,419.2	35.3%	32,240.9	30,520.3	1,720.6	5.6%
Assets under custody (CHF m)	31,183.3	22,983.1	8,200.2	35.7%	31,183.3	29,528.5	1,654.8	5.6%
Net new money (CHF m)	4,558.4	3,115.0	1,443.4	46.3%	1,141.3	3,417.1	(2,275.8)	-66.6%
eForex volume (USD bn)	1,217.8	1,179.8	38.0	3.2%	627.0	590.8	36.2	6.1%
Total equity (CHF m)	374.8	352.2	22.6	6.4%	374.8	356.9	17.9	5.0%
Capital ratio (%)	21.7%	29.0%	-7.3%	-25.2%	21.7%	22.4%	-0.7%	-3.1%
Total headcounts / average headcounts (FTE)	722 / 692	662 / 628	60 / 64	9.1% / 10.2%	722 / 710	698 / 680	24 / 30	3.4% / 4.4%

G Swissquote

Key figures for the 2019 business year (cont.)

¹ Net interest income as per Annual Report 2019 of CHF 30.5 million should be read in conjunction with the cost of negative interest rates (excluding FX swaps) of –CHF 9.6 million (CHF 40.1 million less CHF 9.6 million).

² Net trading income as per Annual Report 2019 of CHF 108.9 million should be read in conjunction with eForex income (CHF 85.5 million) and Unrealised fair value (CHF 0.03 million). In addition, it includes credit loss expense of CHF 1.7 million presented separately in the Annual report.





Geneva – Zurich – Bern – London – Dubai – Malta – Hong Kong – Luxembourg – Singapore